

RESIDENTIAL CUSTOMER INFORMATION

Welcome to the Hometown Sanitation Recycling Program!

Included in this packet you'll find some helpful materials, including a schedule, contact information, and what you should expect when it comes to recycling.

As the cover page indicates, Hometown recycling routes do not begin until January, so please do not begin use until then. We are unaware of when WM will remove your existing container, that will be up to them.

If you're new to Hometown, here's a few things to keep in mind:

- Please have your container curbside and ready for pickup NO LATER THAN 7:30 AM on your scheduled collection day. Collection times may vary from week to week based on any number of variables, so we ask you all to have your container available and free of any obstructions by 7:30 AM.
- We can be reached locally at 507-832-8946, toll free at 1-877-545-4877 or via email at hometown@windomnet.com
- Depending on your exact location, Hometown offers a wide variety of additional services, including residential, commercial or rural garbage service, or dumpster/roll-off rentals for larger one-time needs. Give us a call and see what we can do for you!
- Please take time to review the acceptable and unacceptable materials on the attached flyer. If we see non-recyclable "abuse" issues, your container will not be serviced until the issue is remedied. Repeat offenders may have their container removed due to this abuse.
- All material must be in the cart with the lid closed. Material left outside of your cart or stacked on top will not be picked up. Please do not bag your recycling – the material should be loose in your container.
- Lastly, please be sure to "friend" or "follow" us on facebook, as we will use Social Media as a platform to make announcements such as service delays.